

## Parent Education and Family Support Process

1. Parents can request additional parent education or family support through the FPA process, on a home visit, or through their teacher at center.
2. Parents can also call program area managers directly to request additional parent education or family support.
3. Family service staff or other program area managers will consult with the family over the phone, on a home visit, or at another location as appropriate.
  - A. Staff and family will determine the goal of the visits.
  - B. Staff will provide the family with information, connect them with resources, and teach skills to meet the family's goal.
  - C. Progress will be documented on goal sheets and/or contact logs.
4. Parent education and family support is an open-ended process. The number of visits will vary depending on the needs of each family.